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1. As per PO Guide Part II, which of the following is not a category of basic international postal services provided by India Post?
(A) Small Packets (B) Book Packet (C) Printed Papers (D) M Bag

2. Period of detention of Foreign articles (parcels also) addressed "Poste Restante" except VP is
(A) 7 Days (B) 14 Days (C) 30 Days (D) 31 Days

3. As per PO Guide Part II, "Animaux vivants" means:
(A) Living Animals (B) Bulk Bag (C) Reply Coupon (D) Picture Post Card

4. AOPU stands for
(A) Asian Oceanic Postal Union (B) African Oceanic Postal Union
(C) Asian Oman Postal Union (D) Arabic Oman Postal Union

5. In respect of a foreign article posted in India and addressed to a Country which is a member of the Union, which of the following statement(s) is/are correct:
i) The sender can have the article withdrawn
ii) There is no provision to alter the address of the addressee
(A) (i) is correct (B) (ii) is correct
(C) Both (i) & (ii) are correct (D) Both (i) & (ii) are wrong

6. Which of the following statement(s) in respect of posting of Registered News Paper to a foreign Country is/are correct:
i) Facility is not available for prepayment of postage in cash for posting of Registered News Paper to a foreign Country
ii) The license issued for prepayment in cash for posting a Registered News Paper in India is sufficient for posting of Registered News Paper for a foreign Country.
(A) (i) is correct (B) (ii) is correct
(C) Both (i) & (ii) are correct (D) Both (i) & (ii) are wrong

7. Which of the following statement(s) is/are correct:
i) Redirection facility is not available to Surface mail items received from any Country for delivery in India
ii) Only First Class mail whether surcharged or un-surcharged are eligible for free redirection by Air within India.
(A) (i) is correct (B) (ii) is correct
(C) Both (i) & (ii) are correct (D) Both (i) & (ii) are wrong

8. How to treat the correspondence for the personnel of the Indian Armed forces serving outside India?
(A) Foreign postage rates to be applied (B) Exempted from Postal charges
(C) Will be treated as Inland Articles (D) None of the above

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9. What is the time limit for preferring complaints regarding articles of Letter mail and Parcel mail in the foreign post?
   (A) Before lapse of three months
   (B) Before lapse of six months
   (C) Before lapse of two years
   (D) Before lapse of one year
10. Number of types of Reply coupons in respect of Foreign mail?
   (A) 2 (B) 3 (C) 4 (D) 5
11. DPMS stands for
   (A) Department of Posts Management System
   (B) Delivery Postman Management System
   (C) Department of Posts Mail System
   (D) Delivery Postman Mail System
12. Where is Data Recovery Centre located?
   (A) Mysore (B) Bangalore (C) Chennai (D) Mumbai
13. What is TNF?
   (A) Temporary Not Feasible
   (B) Temporary Network Fiber
   (C) Technically Not Feasible
   (D) Temporary Network Failure
14. What is DCF?
   (A) Digital Centre Facility
   (B) Disaster Center Facility
   (C) Data Computing Facility
   (D) Data Centre Facility
15. What is SAP?
   (A) Systematic Approach in Programming
   (B) System Application and Programmes
   (C) System Applications & Products in data processing
   (D) System Analyze in Programming
16. For the use of Franking Machine, the license will be issued by:
   (A) Chief Postmaster General
   (B) Postmaster General
   (C) Divisional Head
   (D) Sub Divisional Head
17. The Payment of Indian Postal order will be forfeited if it is presented after:
   (A) 6 months after the date of issue of the Indian Postal Order
   (B) 12 months after the date of issue of the Indian Postal Order
   (C) 6 months after the last day of the month of issue of Indian Postal Order
   (D) 12 months after the last day of the month of issue of Indian Postal Order
18. Manufacture and use of fictitious postage stamp for any purpose is prohibited and it is an offense punishable under Section _____ of Indian Penal Code
   (A) 263 (B) 263-A (C) 264 (D) 264-A
19. An application for recall or alteration of address of a Postal Article under clause 34 of PO Guide Part-I shall be made by
   (A) Sender of the article
   (B) Receiver of the Article
   (C) Any person authorized by the Receiver
   (D) None of the above

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20. Any person who desires to avail himself of the facility of having his mail delivered through a Postbox should submit an application in the form prescribed to the following authority:
(A) Postmaster/SPM (B) Sub Divisional Head
(C) Divisional Head (D) Postmaster General

21. Application for issue of license to sell Postage Stamps should be addressed to:
(A) Divisional Head (B) Sub Divisional Head
(C) Head Postmaster (D) None of the above

22. Which of the following is not a Second Class mail?
(A) Post Card (B) Book Packet
(C) Blind Literature Packet (D) Registered News Paper

23. Which of the following fees are exempted for Blind Literature Packets?
(A) Postage fee (B) Registration fee
(C) Fee for acknowledgement (D) All the above

24. For issue of a license for posting of News Papers without prepayment of postage, the Proprietor, Manager or Publisher of any Registered News Paper should apply in the prescribed form to:
(A) Head of the Circle (B) Head of the Region
(C) Head of the Division (D) Head Postmaster

25. Which of the following statement(s) is/are correct:
(i) The sender of a postal article posted in India may have it withdrawn from the post.
(ii) The remitter of a Money Order which has not been paid may request the Post Office to stop payment and the money be repaid to himself
(A) (i) is correct (B) (ii) is correct
(C) Both (i) & (ii) are correct (D) Both (i) & (ii) are wrong

26. How many POPSKs have been set up across the Country?
(A) 252 (B) 380 (C) 429 (D) 328

27. Gold Coin or Bullion or Gold ornaments or articles of Gold or both of value exceeding _____ shall not be transmitted by Post.
(A) Rs. 50,000 (B) Rs. 2,00,000 (C) Rs. 1,00,000 (D) Rs. 3,00,000

28. Bulk customer is defined as anyone who provides _____ worth of Speed Post business in a calendar month at a Speed Post booking Office
(A) Rs. 10,000 (B) Rs. 10,00,000 (C) Rs. 1,00,000 (D) Rs. 50,000

29. My stamp was first introduced in India during the World Philatelic Exhibition _____
(A) INDIPEX 2012 (B) INDIPEX 2011 (C) INDIPEX 2014 (D) INDIPEX 2013

30. Deen Dayal SPARSH Yojana is a scholarship scheme to award children in the class category of
(A) Standard V to X (B) Standard VI to IX
(C) Standard VI to X (D) Standard V to IX

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31. Whenever the monthly limit for which cash can be obtained by a Sub Office from its Cash Office is exceeded in a particular month, authority of the following is to be obtained to place further indent on cash office.
(A) Divisional Head
(B) Sub Divisional Head
(C) Head Postmaster
(D) Postmaster/SPM of cash office

32. In respect of opening of an account bag in the Head Post Office, which of the following is correct?
(A) Sub Account assistant will open the account bag in the presence of treasurer
(B) Treasurer will open the account bag in the presence of Sub Account assistant
(C) Head Postmaster will open the account bag in the presence of Sub Account assistant
(D) APM (treasury) will open the account bag in the presence of Sub Account assistant

33. Cash bag which contain remittance of cash must always be packed, closed and sealed by
(A) Treasurer in the presence of Sub Account Assistant
(B) Sub Account Assistant in the presence of Postmaster and Treasurer
(C) Assistant Postmaster (Treasury) in the presence of Treasurer and Sub Account Assistant
(D) None of the above

34. Head Post Office will submit the memorandum of disbursement of pay & allowances (including travelling allowance) to which of the following authority:
(A) Director of Accounts (Postal)
(B) Divisional Head
(C) Postmaster General
(D) None of the above

35. To avail DoP internet Banking, which of the following is not mandatory?
(A) PAN number
(B) Valid User Mobile Number
(C) E-Mail Address
(D) Aadhar Card

36. The preservation period of work papers of RMS offices and Sections is:
(A) 1 year
(B) 3 years
(C) 18 months
(D) 15 months

37. The Head Sorting Assistant is required to submit to the Superintendent or the Superintendent (Sorting) a daily report in the form MS-83 which contain:
(A) Details of all bags received and dispatched on that day
(B) Daily sale of Postage Stamp and other stationery items
(C) Important irregularities observed by him or reported to him by the other Sorting Assistants
(D) None of the above

38. Acquaintance Rolls of RMS staff are required to be preserved for _____ years.
(A) 5 Years
(B) 6 Years
(C) 8 Years
(D) 10 Years

39. AOPU was established in the year _____
(A) 1961
(B) 1962
(C) 1965
(D) 1970

40. What is the maximum weight allowed for a foreign country in respect of blind literature?
(A) 3 KG
(B) 5 KG
(C) 7 KG
(D) 10 KG

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41. What is LSM?
(A) Letter Sorting Machine
(B)Logistic Service Management
(C) Logistic System Management
(D)Letter Sequencing Management

42. IPVS stands for
(A) India Post Voice Response
(B) India Post Visibility System
(C) Internet Provider Visibility Service
(D) Internet Provider Voice Response

43. What is API?
(A) Application Protocol Interaction
(B) Application Programming Internet
(C) Application Programming Interface
(D) Application Postal Interface

44. AEPS stands for
(A) Aadhar Entitled Payment System
(B) Aadhar Enabled Payment System
(C) Aadhar Enabled Payment Scheme
(D) Aadhar Entitled Payment Scheme

45. HDMS in CSI refers to
(A) Hard Disk Management System
(B) Hard Disk Manual System
(C) Help Desk Management System
(D) Help Desk Manual System

46. Which of the following is not a part of Jan Suraksha Scheme?
(A) Pradhan Mantri Jeevan Jyothi Bima Yojna (PMJJBY)
(B) Pradhan Mantri Suraksha Bima Yojna (PMSBY)
(C) Pradhan Mantri Jan Arogya Yojna (PMJAY)
(D) Atal Pension Yojna (APY)

47. What is Jeevan Praman?
(A) Domestic Money Transfer
(B) International Money Transfer
(C) Digital Life Certificate
(D) CELC Service

48. In PLI/RPLI up to _____ number of persons can be made as nominee?
(A) 2 Persons (B) 1 Person (C) 3 Persons (D) 4 Persons

49. PLI was introduced on
(A) 1st February 1884
(B) 1st February 1894
(C) 1st February 1904
(D) 1st February 1874

50. Cash on Delivery facility provides collection of amount up to Rs._____ at the time of delivery of consignments
(A) Rs. 10,000 (B) Rs. 20,000 (C) Rs. 50,000 (D) Rs. 1,00,000

51. The number which exceeds 16 % of it by 42 is _____
(A) 50 (B) 52 (C) 58 (D) 60

52. Rs. 800/- amounts to Rs. 920 in three years at simple interest. If the interest rate is increased by 3% , it would amount to
(A) Rs. 1056 (B) Rs. 1112 (C) Rs. 1182 (D) Rs. 992

53. If 'A' is to the south of 'B' and 'C' is to the east of 'B'; In what direction is 'A' with respect to 'C'
(A) North East (B) North West (C) South East (D) South West

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